Joe Accardi

joeaccardi.net joeaccardi37@gmail.com

EXPERIENCE

Caesars Entertainment, Remote Mar. 2021 – Jan. 2025, Senior UX/Product Designer

 Conducted product discovery sessions, customer interviews to gather insights and effectively present findings to our president, CTO, product managers, and other key stakeholders.

- Worked closely with cross-functional teams to deliver product design solutions that aligned with departmental objectives and drove key results.
- Partnered with the Design System team to enhance and evolve our product's design system for scalability and consistency.
- Led the design and strategy for Caesars end-to-end omnichannel customer acquisition journeys, delivering cohesive and seamless user experiences across all touchpoints.
- Led our UX organization on ideation, planning, and delivery of innovative product features, increasing revenue growth and improving customer retention (12% increase in referral acquisition YoY).
- Served as a primary contributor to design, research, and strategy for the successful launch of our live microbetting experience for our Sportsbook region, resulting in an 8% increase in revenue in its first month of release.

Axis Games, Remote

Feb. 2015 - Present, Chief Product Officer (Independent Contributor)

- Played a pivotal role in multiple successful product launches for Axis Football, contributing to 30% annual revenue growth and the team's expansion to 10+ members.
- Conducted competitive analysis and devised strategic UX solutions to enhance product design.
- Designed modular UI elements optimized for console, desktop, and mobile platforms.
- Collaborated with developers to implement UI within the game engine.
- Created interactive UI prototypes for user testing and seamless developer integration.
- Directed the team in UI decision-making and art direction.
- Effectively managed multiple roles while working remotely under tight deadlines.

Wyndham Hotels & Resorts, Parsippany, NJ Nov. 2018 - Mar. 2021, UI/UX Designer

- Conducted competitive analysis across all brand products to inform strategic design decisions.
- Designed marketing and product experiences for 20+ hotel brands, ensuring alignment with brand identity and user needs.
- Managed and delivered multiple high-stakes, revenue-generating projects under tight deadlines.
- Assisted in sprint planning for a multi-platform mobile app, ensuring efficient workflows and timely deliverables.
- Organized and facilitated guerrilla usability testing sessions, gathering diverse user feedback to enhance mobile app experiences.
- Collaborated closely with developers, product managers, brand managers, stakeholders, and copywriters, both internally and with external digital agencies.

HONORS & AWARDS

Featured on Covers.com

2023 Caesars Sportsbook Mobile App Microbetting

Gold HSMAI Adrian Award

2021 Wyndham Hotels & Resorts New Mobile App

No. 1 Trending on Steam for Sports

2016, 2020, 2021, 2024 Axis Football Steam App

NJ Ad Club Award

2017, 2018 GENEWIZ Digital Marketing

EDUCATION

Rutgers University, New Brunswick, NJ 2011-2014 B.F.A. Visual Arts

Mercer County CC, West Windsor, NJ 2009-2011 Advertising Design

TECHNICAL SKILLS

Figma (Software) Adobe XD (Software) Sketch (Software) Wireframing Design Systems Rapid Prototyping UX Discovery UX Research & Data Analysis User Surveys User Personas User Testing Sprint Planning Design Strategy (Growth, CCD, etc.) Pitch Deck Presentations Information Architecture (IA) Microsoft Office (Software) ADA Compliance Accessibility Design Al Integration **Operational Efficiency**